



Transforming the Customer Experience UC + CC Metrigy Report



How companies drive business success when integrating UC and contact center platforms
Want to know what CX leaders focus on most?

Here's a hint: CX transformations.

According to a new Metrigy report, organizations are increasing their CX technology budgets by 65% this year to prioritize the customer experience. The need to improve employee efficiency and streamline customer journeys makes it easy to see why CX leaders are choosing to integrate their unified communications and cloud contact center platforms.

Download the report to learn how an integrated solution can help you:

- maximize internal collaboration.
- decrease operational costs.
- increase agent productivity and customer ratings.
- improve customer interactions with visual engagements.
- transform your CX to stand out among the competition.