

# ServiceNow upgrade checklist: A step-by-step guide to improving the release process

ServiceNow testing can be challenging as customers are continuously focused on delivering defect-free releases and upgrades. Since ServiceNow is a business-critical platform, having a comprehensive testing strategy assists in providing quality assurance.

The following eBook provides a detailed checklist and process for testing ServiceNow releases and upgrades. It'll provide an overview of what to expect through the various stages of the testing lifecycle. Cover all your bases with our step-by-step guide to improving your release process through test automation.

## **Download our eBook to learn:**

- - - Details on what to cover when it comes to planning, developing, executing, and maintaining automated tests
    - Tasks for your team to consider when it comes to releases and upgrades
    - Tips for expediting your testing process for ServiceNow