

# No Time To Wait: Start Your System Modernization Journey Now

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How APAC Insurers Can Work Better, Faster, And Smarter While Improving Customer Experience

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FORRESTER OPPORTUNITY SNAPSHOT: A CUSTOM STUDY COMMISSIONED BY RED HAT | JANUARY 2021

The increase in digital adoption through the pandemic accentuated APAC insurers' struggle with legacy systems, highlighting the importance of system modernization. Our study of 114 system modernization decision-makers and influencers in the APAC insurance industry sheds light on the typical modernization journey, as insurers recognize its positive impact on customer satisfaction and long-term business success.