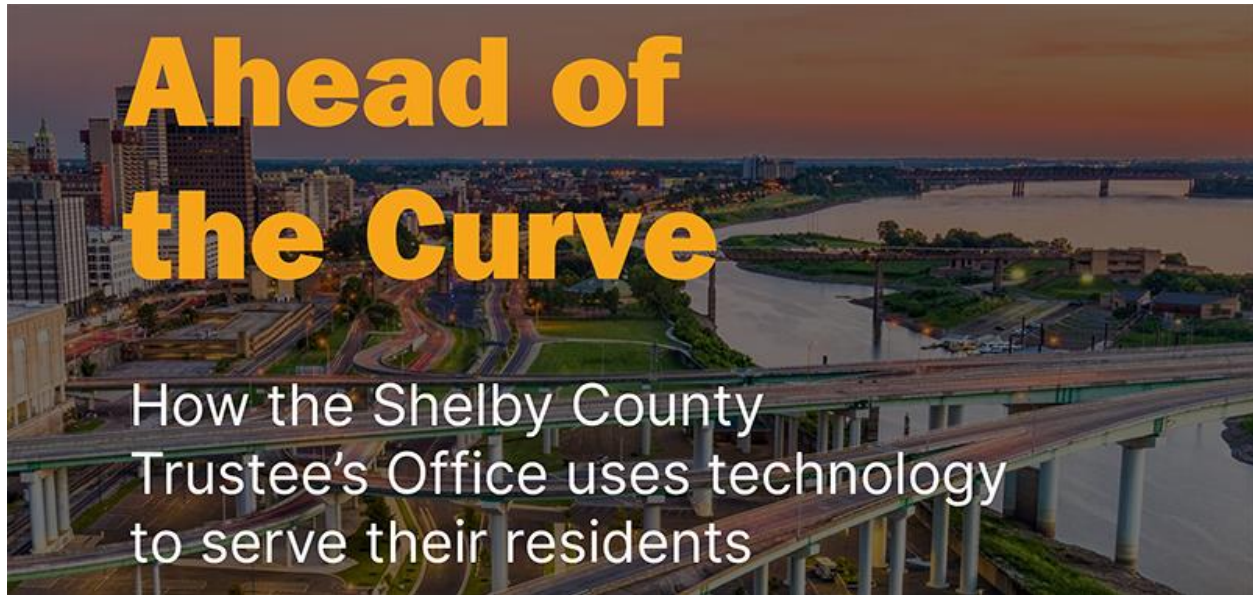


## Ahead of the Curve



### *Ahead of the Curve*

The Shelby County Trustee's Office has always prided themselves on taking innovative, outside-of-the-box approaches for collecting property tax revenue. To bring these services to its citizens, the county was an early adopter of self-service kiosk payment systems with mobile cashiers that later won the county the 2010 National Association of Counties (NACo) Achievement Award. However, as the years went by, the technology and user interface for the kiosks became outdated and more difficult to maintain. This prompted the Trustee's Office to forge a partnership with Paylt, a software as a service (SaaS) provider of digital government services and payments.

Launched in 2017, payit901 allowed Shelby County to create an all-in-one platform for property tax collection. Download the case study to read how the Shelby County Trustee's Office again found themselves ahead of the curve.