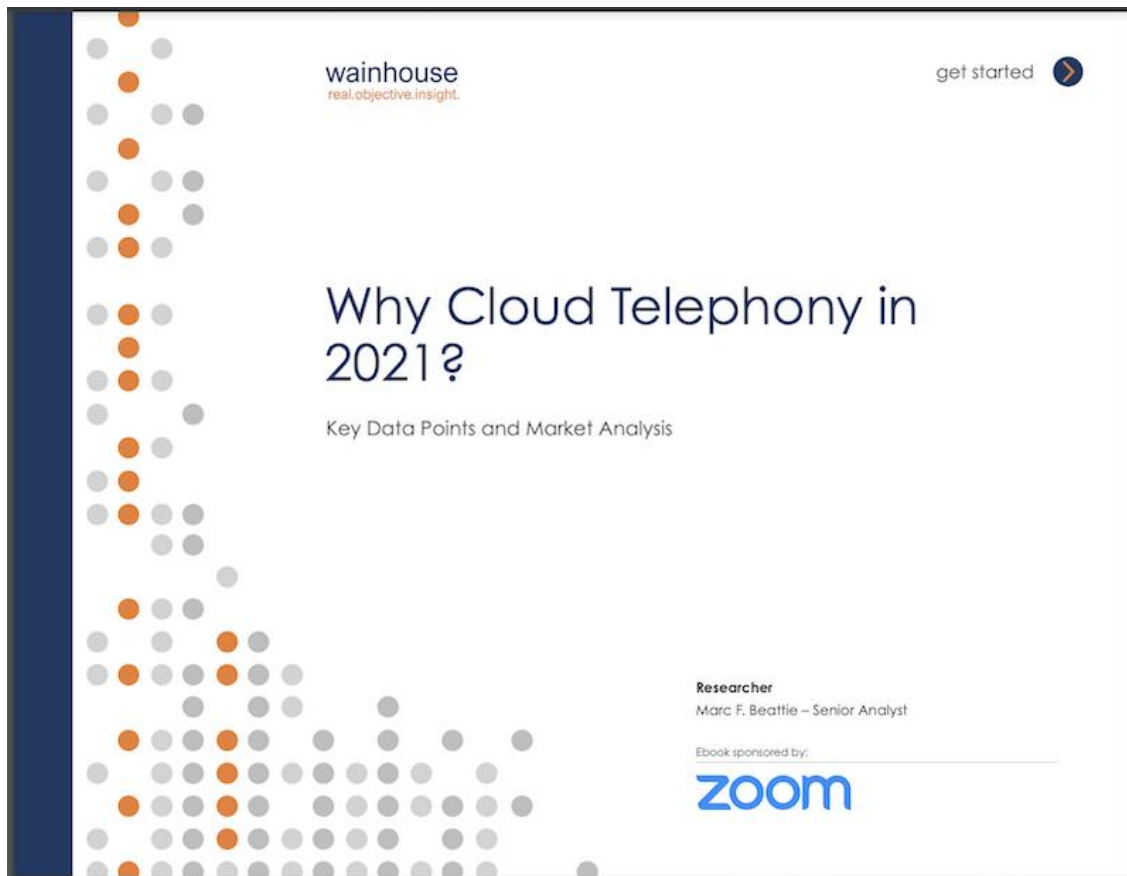# Why Cloud Telephony in 2021?

While traditional PBXs have served an important role, many are rapidly becoming outdated and often do not serve the needs of a modern enterprise. This Wainhouse report has put together :

- The top 4 four drivers for IT decision-makers to consolidate communications
- The state of migration to cloud telephony
- Six steps to take to begin the move to the cloud